



Job Profile for Integration Consultant

One of the fundamental principles of the Streamline Health (STRM) culture is that we will achieve consistent results through practicing our principles of teamwork. True teamwork requires that all team members recognize the importance of a positive attitude on individual as well as team performance and accept accountability for their actions.

The starting point for teamwork and accountability is clearly defined job responsibilities for all team members. It is then up to each team member to consistently deliver on those responsibilities. In a culture based on teamwork and accountability, all team members want to do their part for the success of the team, because they realize that anything less is unacceptable.

The mission of the STRM Implementation Services Team is to ensure the satisfaction of our clients in three primary areas:

- Implementation of the STRM solutions;
- Interface work;
- Resolution of client support issues in accordance with the STRM Support Services guidelines.

As an Integration Consultant, it is your responsibility to demonstrate a commitment to this mission at all times. You must set a positive example in all areas of your performance.

The purpose of this document is to clearly define your responsibilities as an Integration Consultant. If you have any questions on these responsibilities, please discuss the matter with your manager.

Primary Responsibilities:

The Integration Consultant is to build and maintain interfaces and integrations using HealthCare Integration tools. The Integration Consultant works closely with the client during all stages of the implementation.

1. Document specifications for interfaces and integrations.
2. Develop interfaces and integrations per specifications.
3. Install and assist clients with testing interfaces and integrations.
4. Promote interfaces and integrations to production environment.

5. Performs client training as required.
6. Provides support during entire project implementation lifecycle.
7. Provides post production support.

Accountability...produces the expected results of the position, while showing proactive support of the STRM Mission and Culture, including our Principles of Effective Teamwork.

Proactive support of the STRM Objectives

1. Proactive support of all STRM policies, processes, and procedures, including, but not limited to:
 - a. Time reporting on the project
 - b. Streamline Health's Implementation Lifecycle
 - c. Sick and vacation requests and reporting

Primary Qualifications:

1. Professional integrity and transparency
2. Proven teamwork skills
3. Effective interpersonal skills
4. Ability to remain calm in the face of adversity, while demonstrating appropriate resolve and focus.
5. Results (vs. activity) oriented
6. In-depth knowledge of the STRM support processes and effective troubleshooting skills.
7. In-depth knowledge of the STRM applications.
8. In-depth knowledge of the critical phases in a successful development life cycle methodology.
9. General familiarity with all STRM departments to ensure that you are working effectively and cooperatively with them.
10. Background
 - a. A minimum of two years' experience in interface/integration development.
 - b. Ability to troubleshoot technical interface/integration issues.
 - c. Preferred Skills
 - i. Healthcare integration engine experience
 - ii. Experience implementing and supporting software for external customers in a Windows environment.
 - iii. Development background is a plus: Javascript, VBA or VB.NET
 - d. Knowledge of the following is highly desirable;
 - i. Microsoft's SharePoint Server
 - ii. Microsoft Office (Word, Excel, PowerPoint, Visio)
11. Effective verbal and written communication skills (Business and Technical)
12. Good business judgment. Demonstrates the ability to work independently as well as both effectively and efficiently. Show leadership through excellent

- understanding and choosing the right direction. Makes rational decisions based on what is needed or right and not which is necessarily faster or easiest.
13. Strong work ethic. Demonstrates a commitment to quality and excellence for the customer and the company.
 14. Professionalism in all aspects of the position. Demonstrates a clear and consistent dedication to improving and promoting process and excellent, positive working relationships internal and external to immediate work group.
 15. Effective Presentation Skills. Demonstrates the ability to convey ideas and concepts to others in a positive and effective manner.
 16. Dependability. Demonstrates consistency in all aspects of their approach to work.
 17. Ability to multitask. Demonstrates the ability to handle multiple, concurrent assignments/projects. Seeks to understand their relevance and relative importance in order to prioritize effectively.
 18. Effective training skills.
 19. Willingness to travel an estimated 10% of the time (may exceed during normal project timeframes).
 20. Located in the STRM Corporate Office.