



## 2008 User Group Conference Program Agenda

**\*subject to change**

Room Name/ Track	Taft Room MAIN TRACK/HIM TRACK	McKinley I INTEGRATION / IT TRACK	McKinley II PFS / OTHER TRACK
<b>Monday, September 15<sup>th</sup></b>			
4:30 - 6:00	<b>Registration</b>		
6:00 - 8:00	<b>Welcome Reception</b>		
6:00 - 8:00	<b>Delivering Patient Care Across the Enterprise</b> Follow the continuum of healthcare through the eyes of a patient.		
<b>Tuesday, September 16<sup>th</sup></b>			
7:00 - 8:00	<b>Continental Breakfast / Registration – Partner Pavilion</b>		
8:00 - 8:15	<b>President's Welcome</b> Brian Patsy, President and CEO, Streamline Health		
8:15 - 8:45	<b>Focusing on What Matters</b> Scott Boyden, Sr. VP, Sales and Marketing, Streamline Health		
8:45 – 9:45	<b>Choose Your Altitude</b> Explore the dynamics of crossing a mental threshold and taking initiative on your dreams and goals. Dave Hart, Founder, Jump Institute		
9:45 -10:00	<b>Break – Partner Pavilion</b>		
10:00 - 11:00	<b>The Streamline Health Product Journey</b> Our journey to a new architecture has begun and this presentation will update you on the roads we expected to travel as well as those we did not expect to travel! Gary Winzenread, VP, Product Strategy, Streamline Health		
11:00 – 11:45	<b>A View From the Top: Intentional Evolution Toward A Digital Record</b> Hear about the current landscape of healthcare as it impacts healthcare IT focusing on a strategy to master value creation in the hybrid medical record world. Mark Pierce, MD, CMIO, Streamline Health		

# STREAMLINE HEALTH

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<b>11:45 - 1:00</b>	<b>Lunch – Partner Pavilion</b>		
<b>1:00 – 1:45</b>	<p><b>From Print Shop to Production: The Forms Management Story</b></p> <p>Why do I need a forms management application? How do I choose which one is right for me? How do I get started, there are so many forms? How does a forms management application really work? If you have ever asked yourself these questions, then the Forms Management Story is for you. Join us for a star studded look at what you can expect from Forms Management.</p> <p>Stacey Sexton, HIM Director, Thomas Hospital Marci Chatfield, Systems Coordinator, Thomas Hospital</p>	<p><b>Streamline Health Integration</b></p> <p>Join us to discover what is new with Streamline Health integration. Come hear updates regarding a road map for the STRM-IT product within our new architecture. We welcome your input!</p> <p>Jon Stonis, Integration and Architecture, Product Planner, Streamline Health</p>	
<b>2:00 – 2:45</b>	<p><b>“Are you caught between a RAC and a Hard Place?”</b></p> <p>A picture of how Sarasota Memorial Healthcare System evolved the RAC process during the “Demonstration period”, and how we will be using various existing systems to store, track and process RAC requests under the Permanent RAC.</p> <p>Denise Morris, RHIA, CCS Senior Coding Coordinator, Sarasota Memorial Healthcare System Teresa Michael, RHIT, Lead Clinical Systems Analyst, Sarasota Memorial Healthcare System</p>	<p><b>Information Systems Special Interest Group Breakout</b></p> <p>Join us to have a more detailed discussion regarding Streamline Health architecture changes in process and planned. Roundtable discussion to include getting your feedback into what we are planning.</p> <p>Brad Dewey, Director, Product Development, Streamline Health Jon Stonis, Integration and Architecture, Product Planner, Streamline Health</p>	
<b>2:45 - 3:15</b>	<b>Break – Partner Pavilion</b>		
<b>3:15 – 4:00</b>	<p><b>accessANYware Roadmap</b></p> <p>Join us for a demonstration of our newest accessANYware release and a more detailed discussion of upcoming planned releases.</p> <p>Elise Pattison, RHIA, Workflow Product Planner, Streamline Health</p>	<p><b>Information Systems Special Interest Group Breakout</b></p> <p>Join us to have a more detailed discussion regarding Streamline Health architecture changes in process and planned. Round table discussion to include getting your feedback for future planning.</p> <p>Brad Dewey, Director, Product Development, Streamline Health Jon Stonis, Integration and Architecture, Product Planner, Streamline Health</p>	<p><b>Managing Preoperative Documentation: How A Single Sheet of Paper Can Delay Surgery</b></p> <p>Preparing a patient for surgery requires the coordination of many resources: surgeons, nurses, rooms, equipment, instruments, etc. But what about all the documentation that must be obtained before the surgery can take place? In this session we will review Streamline Health’s <i>Preoperative Workflow</i> and demonstrate how you can make this process more efficient.</p> <p>Carla DeFonso, Workflow Product Planner, Streamline Health</p>

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4:15 - 5:00	<p><b>Knowledge Management and the Healthcare Enterprise</b></p> <p>With governmental and market pressures to provide more data to the public and to payers, how does a healthcare enterprise prepare for the call for data across their different entities? This presentation will call out the key issues and provide direction from a key industry thought leader.</p> <p>Tom Hammergren, President &amp; CEO, Balanced Insight, Inc. Angie Stocker, Subject Matter Expert - Healthcare, Balanced Insight, Inc.</p>	<p><b>PMP: Project Management or Propaganda</b></p> <p>Let's put project management to the test to see if you can really use these techniques IN THE REAL WORLD to deliver a quality product and finish on time and within budget while keeping your customer and executive management happy – OH – and make money!</p> <p>Clarissa J. Corbin, PMP, President &amp; CEO, Projections Consulting, Inc.</p>	<p><b>Putting Pre-Arrival Services and Patient Registration in the Same Boat</b></p> <p>Sarasota Memorial Healthcare System implemented Referral Order Workflow one year ago. Hear how ROW has helped control faxed orders between physician offices, multiple outpatient locations, and Patient Registration.</p> <p>Teresa Michael, RHIT, Lead Clinical Systems Analyst, Sarasota Memorial Healthcare System Carla DeFonso, Workflow Product Planner, Streamline Health</p>
5:00 - 5:15	<b>Wrap up</b>		
5:45 - 6:00	<b>Depart Hotel Lobby for Great American Ballpark</b>		



Tom Browning  
Cincinnati Reds  
"Mr. Perfect"  
Bobblehead Night  
Enjoy a Reds baseball game against  
the St. Louis Cardinals

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<b>Wednesday, September 17<sup>th</sup></b>			
<b>7:30 - 8:30</b>	<b>Continental Breakfast – Partner Pavilion</b>		
<b>8:30 - 8:45</b>	<b>Welcome Back!</b>		
<b>8:45 - 9:30</b>	<p><b>The Use and Abuse of Health Information in Medical Research</b></p> <p>Attend this session to better understand what an administrative database is and how incomplete records can not only affect the hospital revenue but also result in wrong conclusions from research. Why delinquent records will result in lower reimbursement for the hospital because of pay for performance. Why the answer to many medical questions keeps changing (coffee was dangerous last year, and is helpful this year).</p> <p>Edmond A. Hooker, MD, DrPH, Assistant Professor, Department of Health Services, Xavier University</p>		
<b>9:30 - 10:15</b>	<p><b>Setting a Foundation in Architecture</b></p> <p>Come to this meeting to hear the principles and beliefs that are driving our re-architecture and to provide input if there are other principles we must consider. A solid foundation must start with a sense of the intended outcomes.</p> <p>Gary Winzenread, Vice President, Product Strategy, Streamline Health</p>		
<b>10:15 - 10:30</b>	<b>Break – Partner Pavilion</b>		
<b>10:30 - 11:00</b>	<b>Gold Sponsor Case Study: Kodak</b>		
<b>11:10 - 11:50</b>	<p><b>HIM Special Interest Group Breakout</b></p> <p>Join us to have a more detailed discussion regarding Streamline Health architecture changes and how that translates to functionality in our new releases. Roundtable discussion to include getting your feedback for future planning.</p> <p>Jon Stonis, Architecture and Integration, Product Planner, Streamline Health</p> <p>Elise Pattison, RHIA, Workflow Product Planner, Streamline Health</p>	<p><b>“What can Virtualization Bring To Your Data Center? ”</b></p> <p>Join us in discussing the newest virtualization options available to the IT industry. See how Streamline Health’s hosted solution is implementing virtualization in their hosting center.</p> <p>Steve Gillock, Manager, Data Center, Streamline Health</p> <p>Woody Barker, Security Manager, Streamline Health</p>	<p><b>Revenue Cycle Management: Improving Patient Payment Posting Through Automated Processes</b></p> <p>Demonstrate the automated process and how it has improved accuracy and speed in posting directly to patient accounts.</p> <p>Rob Ryder, Supervisor, Payment and Imaging Department, University of Virginia Health System</p> <p>Norman Trzaskowski, Systems Analyst/Programmer University of Virginia Health System</p>
<b>11:50 – 12:20</b>	<b>Gold Sponsor Case Study: Fujitsu</b>		
<b>12:20 - 1:15</b>	<b>Lunch - Partner Pavilion</b>		

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1:15 - 2:00	<p><b>Managing Preoperative Documentation: How A Single Sheet of Paper Can Delay Surgery (REPEAT)</b></p> <p>Preparing a patient for surgery requires the coordination of many resources: surgeons, nurses, rooms, equipment, instruments, etc. But what about all the documentation that must be obtained before the surgery can take place? In this session we will review Streamline Health's <i>Preoperative Workflow</i> and demonstrate how you can make this process more efficient.</p> <p>Carla DeFonso, Workflow Product Planner, Streamline Health</p>	<p><b>"I Have Electronic Documents—How Can I Import Them Into Streamline Health?"</b></p> <p>You have many systems in the hospital that can output electronic documents. The file types vary amongst the systems. Let's discuss the proper solutions that Streamline Health employs to import the files into accessANYware and into FolderView.</p> <p>Stacie Steinberg, Team Leader--Integration Services, Streamline Health</p>	<p><b>Financial Screening Workflow and Cash Management Demonstration</b></p> <p><b>Patient Financial Services/Patient Access Special Interest Group Breakout</b></p> <p>Join us to get a glimpse at the latest Streamline Health PFS focused workflows and to have a more detailed discussion regarding Streamline Health releases available and planned for the Patient Financial Services/Patient Access areas. Roundtable discussion to include getting your feedback into what we are planning.</p> <p>Joanna Schrader, Account Executive, Streamline Health</p>
2:15 - 3:00	<p><b>accessANYware Roadmap (REPEAT)</b></p> <p>Join us for a demonstration of our newest accessANYware release and a more detailed discussion of upcoming planned releases.</p> <p>Elise Pattison, RHIA, Workflow Product Planner, Streamline Health</p>		<p><b>FolderView Enhancements: Hot Off the Press</b></p> <p>Come see the latest enhancements that have been added to the FolderView application. Highlights include sticky notes and annotations, zipping documents before emailing them, OCR integration with the Kofax Capture product, hyperlink to a document from the search results screen, and collapsing all folders.</p> <p>Carla DeFonso, Workflow Product Planner, Streamline Health</p>
3:00 - 3:30	<b>Wrap up / Adjourn</b>		